

GENERAL TERMS AND CONDITIONS

i-Q Schacht & Kollegen Qualitätskonstruktion GmbH, Schwaig near Nuremberg

1. General

The following terms and conditions apply to all services and offers provided by i-Q Schacht & Kollegen Qualitätskonstruktion GmbH.

Deviations from these terms and conditions and/or additions, as well as changes and additions to concluded contracts and the applicable terms and conditions of i-Q Schacht & Kollegen Qualitätskonstruktion GmbH, must be made in writing.

2. Offer and conclusion of contract

Offers made by i-Q Schacht & Kollegen Qualitätskonstruktion GmbH are subject to change and non-binding, particularly with regard to prices and ancillary services. The scope of the services to be provided by i-Q Schacht & Kollegen Qualitätskonstruktion GmbH is determined solely by the offer and order confirmation.

3. Registration for seminars and workshops

You can register with us in writing or by e-mail and book the respective seminar or workshop type. You will receive an order confirmation with the terms and conditions from us immediately.

4. Training services

i-Q Schacht & Kollegen Qualitätskonstruktion GmbH will conduct the event in accordance with the offer; minor deviations in content are reserved.

5. Seminar documents

The seminar documents or parts thereof may not be reproduced, reprinted, translated, or passed on to third parties without the written permission of i-Q Schacht & Kollegen Qualitätskonstruktion GmbH—not even for teaching purposes.

The client undertakes to observe the copyright protection of the software and media used in the course and not to make any unauthorized copies. In the event of a violation, i-Q Schacht & Kollegen Qualitätskonstruktion GmbH is entitled to claim damages.

6. Prices

The prices stated in the current programs or in accordance with the offers apply, plus the applicable value added tax. The prices include only the training services.

Course materials, travel expenses and expenses (in accordance with the statutory travel expense regulations) as well as the provision of the necessary equipment will be charged on a time and material basis by agreement.

7. Terms of payment

The invoice is due immediately without deduction, after completion of the respective event and/or 14 days after receipt of the invoice.

8. Hotel reservation

If the client has requested a hotel reservation when placing the order, i-Q Schacht & Kollegen Qualitätskonstruktion GmbH will endeavor to reserve a suitable hotel in the name and on behalf of the client. If a reservation is not possible, the client will be informed immediately. There is no entitlement to a reservation.

9. Cancellation policy

If the event is canceled up to 21 days before the start of the event, we will not charge any fees.

For later cancellations, 25% of the order amount will be charged.

If cancellation occurs 7 days before the start of the seminar/workshop, we will charge 75% of the order amount.

10. Confidentiality and data protection

i-Q Schacht & Kollegen Qualitätskonstruktion GmbH is obliged to maintain confidentiality regarding all facts that become known as a result of or in connection with its activities. This applies regardless of whether it concerns the client itself or its business connections, unless the client has released i-Q Schacht & Kollegen Qualitätskonstruktion GmbH from its duty of confidentiality.

11. Liability and compensation

We are liable for damages caused by our employees through intent or gross negligence (regardless of the legal basis) up to a total amount equal to the total remuneration for the event. Any further liability is excluded.

12. Registered trademarks

i-Q Schacht & Kollegen Qualitätskonstruktion GmbH does not guarantee that the products, processes, and other names mentioned are free from third-party property rights.

13. Ancillary agreements, place of jurisdiction

Ancillary agreements must be made in writing.

The place of jurisdiction is the registered office of the plaintiff.

German law applies to the execution of the order and all claims arising from or in connection with this order.

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Nuremberg Local Court

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